

Welcome to Idaho's Homeless Management Information System

To access ServicePoint-Idaho, start your web browser and go to: www3.servicepoint.com/idaho

HMIS Documents

Available online at: http://www.ihfa.org/grants_hmisdocuments.asp

Questions? –

When you are entering information into ServicePoint and are not certain of a particular procedure or you are not confident that you are entering a piece of information correctly, refer to the appropriate chapter in your ServicePoint Idaho User Guide.

If you cannot find the necessary information in your User Guide, you can:

1. Use the on-line help;
2. Ask your agency ServicePoint-Idaho Key User;

If you have explored these options and your question remains unresolved, or you have identified a technical problem with the system, please do not hesitate to contact the HMIS System Administrator.

In the email **Subject line**, include the word **ServicePoint**

In the body of the email include: your name, the name of your agency, your telephone number (with extension) and the nature of the problem.

Contacting the HMIS System Administrator:

System Administrator: Jennifer Otto
Email: jennifero@ihfa.org
Phone: 208-424-7015
Toll Free: 877-447-2687
Fax: 208-331-4808